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NOTICE OF DATA BREACH

We are writing to inform you of an incident involving an e-mail mailbox that could potentially involve access to both church banking information and sensitive personal information. Although we are unaware of any actual misuse of your information, we are providing notice to you and others potentially affected with recommendations to help protect yourself against possible identity theft or fraud.

What Happened?

We were recently informed that a Rio Texas Conference e-mail mailbox was compromised on Thursday, June 10, 2021 and an unauthorized party had access to some of our emails. This system contains banking information such as bank account and routing numbers as well as personal identification information such as first and last names, Social Security numbers, addresses, phone numbers, and dates of birth. This compromise has been remediated.

What Are We Doing?

A report has been submitted to the Internet Crime Complaint Center (IC3.gov), Texas Attorney General and local law enforcement for further investigation. The Rio Texas Conference will cooperate fully with law enforcement. We will communicate any additional findings when necessary.

Rio Texas has implemented increased security measures including Security Awareness Training and tighter security controls and processes.

What You Can Do?

- Review your banking and card statements regularly and report any suspicious activity to the relevant financial institutions.
- Get your free credit reports from annualcreditreport.com and check for any accounts or charges you do not recognize. You can order a free report from each of the three credit bureaus once a year.
- Consider placing a free credit freeze. A credit freeze makes it harder for someone to open a new account in your name.
- If you place a freeze, you will have to lift the freeze before you apply for a new credit card or cell phone - or any service that requires a credit check.
- If you decide not to place a credit freeze, consider placing a fraud alert.
- Try to file your taxes early - before a scammer can. Tax identity theft happens when someone uses your Social Security number to get a tax refund or a job. Respond right away to letters from the IRS.
- Do not believe anyone who calls and says you will be arrested unless you pay for taxes or debt - even if they have part or all of your Social Security number or say they're from the IRS.

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Rio Texas Conference