

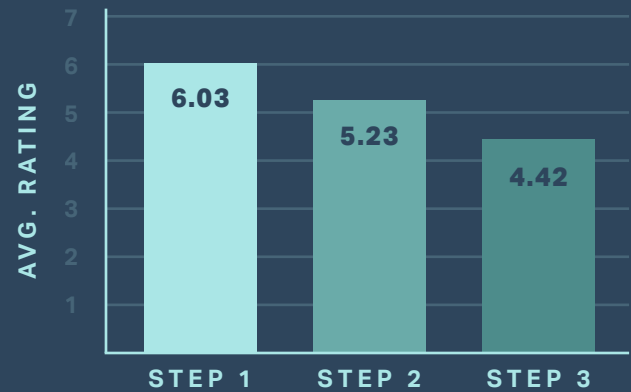
Evaluation Report Summary



This evaluation asked volunteers and church leaders to share their thoughts and opinions about the TRUSTed con Confianza Certification program. Opinions were gathered from 626 survey respondents and 18 interviewees from three key categories: volunteers, TRUSTed administrators, and church employees.

Areas of Support

- There was very high agreement that background checks and some form of training (i.e., Step 1) is critical for protecting our children and vulnerable adults.
- Many acknowledged that trainings help remind everyone of the ins and outs of safety standards.
- Some people noted that our online process for background checks and the Safe Gatherings training made it easy and convenient to complete some parts of the process.

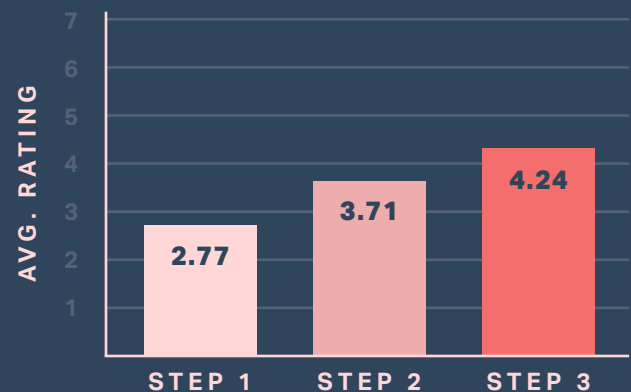


Positive rating sentiments

Very high for step 1, declining for steps 2 and 3

Areas of Concern

- Many felt that the work of recruiting and maintaining volunteers, and completing the process to be volunteers, is demanding. Certain aspects of the TRUSTed process seem to make this harder than it needs to be.
- Many felt that the TRUSTed process does not acknowledge the differences between congregations and volunteers.



Negative rating sentiments

Very low for step 1, increasing for steps 2 and 3

PARTICIPANT SUGGESTIONS



Options for customizing training to the needs of the church and according to volunteer roles.



A more lightweight, less time-consuming process.

WHAT HAPPENS NEXT?



The TRUSTed Training Committee will review feedback and recommendations.



We will use these ideas to come up with a path forward to revise the process.

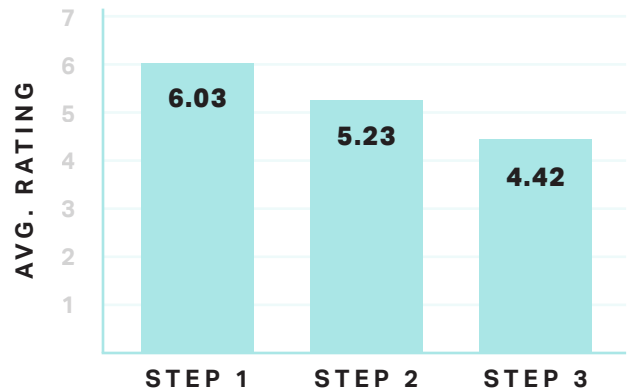
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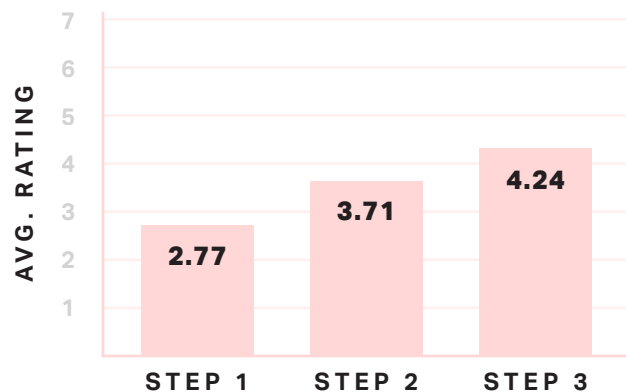


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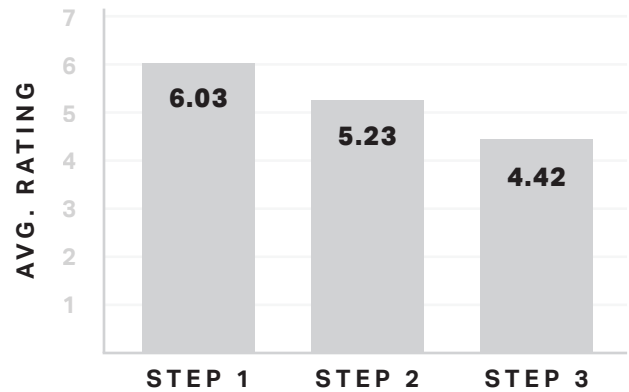
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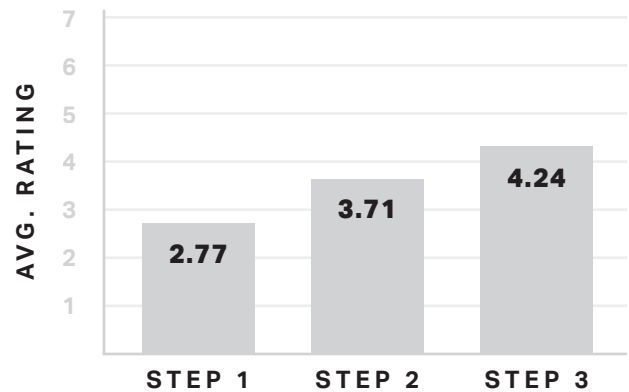


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